

Meraki as a Service

Unlock the full potential of your Meraki network

Meraki's cloud-based management offers a wealth of powerful features, designed to simplify network control.

HighPoint's managed services solution ensures you get the most out of this powerful platform. Our team of Meraki-trained specialists are equipped to handle all aspects of your network, delivering a seamless, secure and optimized experience.



Meraki as a Service: Your Network, Our Expertise

Our Meraki as a Service solution provides comprehensive management and support for your Meraki network, 24/7/365. This includes:



Proactive Monitoring and Management:

We continuously monitor your Meraki infrastructure, including access points, switches and the cloud controller, to identify and address potential issues before they disrupt your business.



Network Health Insights:

Gain real-time visibility into key network health metrics like CPU usage, memory and disk space. This allows us to proactively troubleshoot and optimize performance.



Detailed Traffic Analysis:

We monitor traffic flowing through your network, identifying top applications, users and destinations. This enables us to prioritize bandwidth allocation and optimize network performance for critical applications.



Rapid Incident Resolution:

Our Network Operations Center (NOC) is staffed 24/7 by experienced engineers to promptly resolve network issues and outages.



Patch Management and Security:

We proactively manage firmware updates and security patches for your Meraki devices, ensuring optimal performance and the latest security protections.



Collaborative Support:

We work closely with your IT team to diagnose and resolve network-related problems, ensuring a seamless user experience.



Cisco TAC and Vendor Management:

We have a strategic partnership with Cisco/Meraki, allowing us to collaborate with their Technical Assistance Center (TAC) for advanced troubleshooting and facilitate RMAs (Return Merchandise Authorizations) if needed.



Telco Remediation:

Our team will work with your internet service provider (ISP) to resolve outages and get your network back online quickly.

Beyond Monitoring: HighPoint Managed Services Advantage

HighPoint Managed Services go beyond basic monitoring. We leverage our expertise to:



Optimize Network Configuration:

We analyze network performance data and recommend adjustments to optimize settings and ensure peak performance.



Reduce Downtime:

Our team will delve deeper into identified issues, perform root cause analysis, and provide comprehensive reports with actionable insights to resolve the problem effectively.



Improve Security Posture:

Consistent patch management and security updates keep your network protected against evolving threats.



Free Up IT Resources:

Our dedicated team handles all aspects of Meraki network management, allowing your IT staff to focus on core business initiatives.



Licensing and Hardware:

As a trusted Cisco/Meraki partner, we can provide licensing and hardware as part of your Meraki as a Service solution, offering a one-stop-shop for all your network needs.



**Experience a Meraki network
that is scalable, fortified
and fully managed with HighPoint.**

Contact us today to discuss your organization's specific requirements.

Contact us at: info@highpoint.com

Learn more at: highpoint.com

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